

**Minutes of the meeting held under the Chairmanship of Commissioner,
Greater Chennai Corporation 03.30p.m on 17.09.2019 in Amma Maaligai,
Conference Hall**

Sub: Solid waste management handling issues – Meeting with Residential Welfare Association in Zone – 13 held on 17.09.2019 at 03.30p.m in Amma maaligai, Conference hall, Chennai-3

Venue: Amma maaligai, Conference Hall, Greater Chennai Corporation, Chennai-3

Meeting Chaired by: Respected Commissioner, Deputy Commissioner (Health) and Regional Deputy Commissioner (South)

The Following officials were present in the meeting.

- 1) Chief Engineer (SWM),
- 2) Superintending Engineer i/c (South)
- 3) Assistant Commissioner, Zone -13
- 4) Executive Engineer (SWM)
- 5) Executive Engineer, Zone-13
- 6) Assistant Health Officer – 13
- 7) Assistant Revenue Officer - 13
- 8) Unit level Assistant Executive Engineers 38, 39, 40 and 40 A
- 9) Assistant Engineers from division 170 to 182
- 10) Conservancy supervisors and inspectors

Representatives From Residential Welfare Association

- 1) Representatives from Ramky Ramky Consultants
- 2) Jayanthi Valmiki Nagar, Tiruvanmiyur
- 3) Chandrika Valmiki Nagar, Tiruvanmiyur
- 4) Deepa Mani Velachery
- 5) Gayathri Srinagar Colony
- 6) Meera Jagdish Srinagar Colony

- 7) Priya Kalakshetra Colony
- 8) S. Radhakrishnan(Ranjit) Kalakshetra Colony
- 9) Bala TAKSRA, RK Nagar
- 10)Ramkumar TAKSRA, RK Nagar
- 11)TNC Venkatesan Poonga View RWA
- 12)GB Reddy Golden Avenue, Vijaynagar RWA
- 13)Kamakshi Subramaniam Besant Nagar
- 14)K. Jagadeesan Besant Nagar
- 15)R. Kanagaraj AGS Colony
- 16)DK Sivakumar AGS Colony
- 17)S Gunasekaran AGS Colony
- 18)Geetha Ganesh AGS Colony
- 19)M. Annamalai Adyar Citizens Welfare Association
- 20)TS Sivakumar Adyar Citizens Welfare Association
- 21)R Ravichandran Andal Nagar Association
- 22)Kurian Thomas Andal Nagar Association
- 23)V. Thangappandi Andal Nagar Association
- 24)B Saravanan Andal Nagar Association
- 25)N. Kanthi Raja Street
- 26)V. Suresh Raja Street
- 27)K. Jagadesan AIBEA Nagar, Tiruvanmiyur
- 28)Meenakshi Ramesh Nawab Gardens, Kotturpuram
- 29)S. Rajagopal Royal Habitat (4th Main Road), Kotturpuram
- 30)Janani Venkatesh Kasturba Nagar
- 31)S Sridharan Kasturba Nagar
- 32).Senthilmurugan New Beach Road, Tiruvanmiyur
- 33)Kamakshi Karpagam Garden
- 34)Gayathri Karpagam Garden
- 35)Jayanthi Karpagam Gardens
- 36)S Thiruvengadam Padmanabha Nagar
- 37)Vamsi Kapilavai Senior Researcher, CAG
- 38)Varnika Walvekar Researcher, CAG

The Commissioner, Greater Chennai Corporation welcomed all the teams in Zone -13 and other officials, Representatives of Residential Welfare Association who attended the meeting.

Commissioner, Greater Chennai Corporation has explained about the proposed project of Collection and Transportation of solid waste generated in Zone – 13 inclusive of Key performance indicators, Installation of incineration plants in decentralized manner and mapping of human resources with respect to conservancy

workers, Inspectors, Supervisors, Unit Assistant Executive Engineers, Executive Engineers, Representative of RWAs and conservancy operational items.

Commissioner, Greater Chennai Corporation stated that while the method to process bio waste is easy, the two main problems causing hindrance are lack of source segregation and 100% primary collection. He stated that tenders are being floated for bio-CNG plants with a capacity of 600-700 MT to be set up across the city. For non-bio waste, there are separate waste streams. There is 200 MT of generation of cloth waste everyday. To manage this, textile traders have been invited to find out possible solutions. Old cotton clothes will be used to make low quality products such as rugs, mats etc. There already exists a market for glass waste. For plastics, which are 400-500 MT out of the total waste, the only available option is incineration. One incineration plant is in the completion phase in Manali, Zone 2 and another one will be coming up in Kodungaiyur. 10-12 locations have been identified in the city for setting up of incineration plants.

The Commissioner also updated that the tender for conservancy operations in zone-13 will be finalized soon. The contract would be for 8 years, starting 3 months from now. The payment will be evaluated based on 33 Key Performance Indicators (KPIs). He gave an example for one KPI: the contractor has to achieve 100% source segregation in one year's time from the start of the contract period and if the contractor could achieve only 70% source segregation compliance, the payment for the contractor will be revised accordingly. Additionally, the Commissioner listed the key steps the GCC is going to take to increase transparency and accountability. The first step would be to map the human resources responsible for groups of streets. Mapping of human resources means the process of estimation of number of conservancy workers required to perform the activity of effective door-to-door collection in the streets that comes under each RWA. Details of GCC officers and workers (conservancy staff, Conservancy Supervisor, AEE, Zonal Officer etc) will be made available to all citizens via the Namma Chennai app. Frequent visits to the lorry stations will be made by officers. Additionally, each zone will be personally monitored by a Superintendent Engineer and will be under close supervision of the respective Regional Deputy Commissioner (RDC). This will ensure that officers and workers at different levels of the governance structures are held accountable.

Discussion points from various RWAs :

1. Mrs. Jeyanthi - Representative from Valmiki Nagar Association raised the following points:

- i. Collection of solid waste is not happening properly from past one and half year. Eventhough the households are doing segregation of solid waste no persons from Ramky (Private contractor) collecting any recyclables.
- ii. They are losing interest in segregation of solid waste since no proper collection system from GCC side. No manpower and the Animators are not doing work properly.
- iii. The notices to be issued to the residents on source segregation must be made more stronger.
- iv. Also she asked a possible timeline by which all of this will be implemented and stated that the RWA members are finding it difficult to convince residents to segregate since the notice released by the GCC does not have any GCC logo or stamp on it. Therefore, there is a need for a stricter notice.
- v. KCWA's (Association name) willingness to manage the biodigesters, to which the Commissioner said that if RWAs are willing to manage them, they can be handed over to the willing members.
- vi. Jayanthi also raised an issue about a bin placed near a Rain Water Harvesting (RWH) structure, which is causing the waste to mix with the water. She stated that when she raised this issue with the concerned Conservancy Inspector, and requested him to remove the bin, she was told that it cannot be done until the Commissioner orders it. Commissioner instructed Superintending Engineer (South), Regional Deputy Commissioner (South) to look into it immediately.
- vii. She asked for the details of all digesters, MCCs and MRFs facilities in Zone 13 to be shared with all the RWAs, which the Commissioner instructed the zone officials to do.
- viii. She also asked whether all the RWA representatives can receive "Ward representative" ID cards from the GCC. Additionally, Jayanthi asked

whether such meetings can take place quarterly and who will be taking the initiative. Commissioner instructed RDC (S) to look into it.

2. Kanagaraj – Representative from AGS Colony raised the following points:

- i. Lack of awareness amongst GCC officials about the importance of segregation and the need for an awareness program for the same
- ii. Appropriate placement of bins on the roadside
- iii. Irregular lorry timings, leading to stench and health hazards
- iv. Irregular collection of waste
- v. The need for removal of bins in a phased manner.

3. S Thiruvengadam – Representative from Padmanabha Nagar raised the following points:

- i. The lack of MCC or MRF facilities in the ward.
- ii. It defeats the purpose of source segregation if the waste is not being managed separately.
- iii. He also raised concerns about 4-5 women's hostels in Adyar which are not authorised by the CMDA and dispose off huge amounts of garbage on the streets and in the bins.
- iv. GCC officials are not meeting people at visiting hours due to other engagements.

4. Representative from Andal Nagar 2nd main road raised the following points:

- i. Door to door collection has been improved but need more awareness among public.
- ii. Three bins to be kept at each and every house holds.
- iii. Garbage around the garbage bins should be cleaned by workers properly.
- iv. Garbage bins to be kept at vantage points.
- v. It is appreciable that GCC is selling organic manure.

5. Representatives from Karpagam Garden raised the following points:

- i. Door to door collection is being carried out and appreciated it.

- ii. Segregation of solid waste has been carried out by house holds but no availability of wet waste processing units nearby area.

6. **Gayathri - Representative from Sri Nagar Colony raised the following points:**

- i. Composting has been carried out by them using the bins provided by RWAs. But Tata Ace vehicle is not available to collect their segregated solid waste.
- ii. Bulk waste generators like Judges quarters and HRS to be restricted dumping the garbage in bins.
- iii. She raised concerns over people from the Judges quarters dumping the waste in their bins, while the Srinagar Colony residents are properly segregating and composting.

7. **Radhakrishnan, Ranjit Kalashethra Colony Association raised the following points:**

- i. Reopening of Thiruvanmiyur MCC to which commissioner had informed that they have tried all the possible ways to get it reopened and still pursuing the same.
- ii. Ranjit also asked about the MCC in Besant Nagar burial ground, which has reinitiated recently.

8. **Meenakshi Representative from Kottur Gardens raised the following points:**

- i. Illegal dumping by commercial establishments and asked if there was any existing framework for penalizing them if such dumping is recorded.
- ii. Penalties should be imposed for illegal dumping.

9. **Ramkumar and Bala - Representative from Taksra, R.K.Nagar raised the following points:**

- i. Binless street not achieved.
- ii. Slum tenements from nearby areas are not segregating waste properly.
- iii. Need leaf shredders from GCC side.

- iv. Bio-gas plant not maintained properly and in under utility. AE, AEE are not monitoring properly due to other works. Separate Team to be deployed for Bio gas plant.

10. Sreedharan - Representative from Kasturba Nagar Association raised the following points:

- i. Awareness to vendors is to be created. Collection of solid waste is poor and the functioning of waste processing plants to be improved.
- ii. Commercial establishments such as restaurants are dumping their waste in the bins which is to be avoided.
- iii. However, three well rings have recently been installed and he requested the zone-level officers to ensure that the food waste is put into these well rings.

11. Secretary from AB Nagar raised the following points:

- i. Mini dumping yard is found in their area. Need more bins and regular clearance to be ensured.

12. Representatives from Devendra Apartments raised the following points:

- i. Need one more bin.
- ii. Collection not proper and no adequate manpower is available for clearance.

13. Representative from Vanniampathi Thottam raised the following points:

- i. They are maintaining our area by providing bins, CCTV and recharge well etc.,
- ii. Door to door collection is not been done in their area.
- iii. After complaints only; garbage is cleared.
- iv. Awareness has been created for record purpose only and real segregation of solid waste is not happening on field.

14. Senthil Kumaran, New beach road, Thiruvananthapuram raised the following points:

- i. People are here supporting painting of tricycle, beach cleaning etc.,
- ii. Supporting source segregation

15. Jagadeeshan, AIBEA Nagar, Thiruvananthapuram raised the following points:

- i. Raised concerns over lack of bins in the area, resulting in excessive dumping of waste, especially on the 3rd Main Road.
- ii. Slaughterhouses are dumping their waste in the bins, which are not cleared for 2-3 days and causes stench.

16. Kamakshi Subramaniam, Besant Nagar raised the following points:

- i. Enforcement for Commercial Establishments to manage their waste
- ii. Removal of encroachments
- iii. Phased bin removal in Shastri Nagar
- iv. Exclusive vehicles and collection teams for collection of garden waste
- v. Deployment of additional conservancy workers during festivals like Kovil utsavam, Velankanni church etc.,
- vi. Exclusive teams for cleaning up of Elliot's beach.
- vii. Beach cleanups are happening regularly and to be given priority.

17. Representative from Kalki Association raised the following points:

- i. Segregation through NGO is necessary.
- ii. Conservancy workers are not having gloves and vaccination to be done regularly. Collection of solid waste is irregular.

18. Representative from Velachery Apartments raised the following points:

- i. Animator doing good job in their area and they appreciated.
- ii. Garbage binless street to be achieved.
- iii. Need time for onsite composting

The residents of Zone 13 ensured their commitment to do three way source segregation.

Conclusion:

Commissioner informed that, once the proposed project of Collection and Transportation of solid waste is implemented, above conservancy issues will be solved. The representatives from RWAs thanked the Commissioner and all other GCC officials for arranging this meeting and requested to arrange such meetings at least quarterly.

The Commissioner agreed for quarterly meetings and said that the initiative will be taken by the GCC.

The Commissioner concluded by thanking everyone for coming and taking keen interest in the civic matter which is relevant to everyone.

Sd/23.09.2019

Commissioner

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Deputy Commissioner (Health)

Copy to:

- 1. O/o. Principal Secretary, MAWS Department**
- 2. Regional Deputy Commissioner (South)**
- 3. Zonal Officer -13**
- 4. All Residential Welfare Associations by Mail**
- 5. Post in GCC web site**